

## TERMS AND CONDITIONS

You are about to take part in a high-risk activity. You will minimise this risk by following the safety rules and advice in the mountain biker's responsibility code. If you don't follow the safety rules and advice you could have a serious accident, which could be fatal.

Hire bikes are assessed by a qualified mechanic prior to being hired but please make sure that you follow the Mountain Bikers Checklist for your own safety (please request a copy if you are not familiar with it), and assess your bike before riding each run. We will attempt to keep bike specifications as close as possible to those shown on the website but occasionally they may differ.

**POSITIVE IDENTIFICATION** – is required from each hirer, you must bring a valid driving licence or passport and a credit card to leave with us during the duration of hire. No ID, No Card, No rental and No refund!

**PAYMENT** for hiring is due before or at commencement of hiring. Delays in returning rental bikes will be charged for a full day.

**Return:** - Bikes must be back before 17:00 Monday – Saturday and 15:45 on a Sunday

**THE HIRER IS RESPONSIBLE** for the bike and the equipment and will be liable for any loss or damage to the bike or equipment.

We have added an additional fee of R100 to all our dual suspension bikes, Stump Jumper and Levo's, **this is a basic cover for some of the components, [which are listed below](#).**

**LOSS AND DAMAGE** – The hirer will be liable to pay in full the cost of any loss or damage of the bike/equipment. Any damage will be charged for at cost price. Rental bikes should only be ridden on the grade of trail that they are designed for. Any bikes found to have been ridden on a trail above the grade they are designed for will be charge accordingly for damage. Sidewall cuts to tires will be evaluated and charged depending on the age and condition of the tire.

If you wish to opt out of the cover, ask for a refund when you collect the bike, but please be aware that any damage will be at your expense.

NB - NO Insurance companies in South Africa offers full coverage on mountain bike rentals so please ask or check with your holiday insurance to make sure that they do cover you for accidents and for damage to the bike.

The coverage is solely for below stated items in Category A, and does NOT cover items in Category B.

#### Day Rates

Dual suspension – R100

Entry level – R50

Road bike R50

Multi day rental rates (first 4 days same as day rate, then 5+ days) –

Dual suspension – R50

Entry level – R25

Road bike – R25

- Please read and understand coverage, please ride and check before leaving, that you are happy with the condition of the bike.
- Please treat and respect the bike as your own
- Please read bike rental agreement form

#### **Category A – Included in cover**

Broken rear derailleur

Broken hanger

Tire wall cut

Broken spokes

Puncture

Broken brake lever

Broken saddle

Broken or damaged crank

Broken chain

Broken gear shifter

#### **Category B - NOT included (all below must be settled by renter)**

Stolen/lost bike

Damaged or dented frame

Damaged or dented/scratched fork

Damaged or dented/scratched rear shock

Destroyed wheel (beyond reasonable usage)

### ***Disclaimer and indemnity***

The Hirer's use of any bicycles supplied by Ride In is entirely at the Hirer's own risk. Ride In does not accept any liability for any injuries, losses, or other damages, which any person who uses bicycles supplied by Ride In, or their

dependents, may sustain, irrespective of the cause of such injuries, losses or damages.

The Hirer indemnifies Ride In against any claims from dependents or third parties arising from the Hirer's use of bicycles supplied by Ride In.

If hiring more than one bike for other members of a group the hirer is legally responsible for the other bikes and equipment until all has been returned.

**Please note: - If there is any sort of problem with the bike within the first hour you must report it to Ride In, otherwise all claims against the bike NOT being up to standard are invalid, Ride In phone number is on the bike.**

**Under NO circumstances can Ride In rental bikes be used for races/racing, mass participation events, there will be a minimum R2000 fine/penalty per bike if they are.**

**SECURITY** – bikes must not be left unattended at any time. Overnight hire is usually not permitted unless on long-term rental, otherwise bikes must be returned to the shop at the end of each day, unless an arrangement or prior consent with Ride In has been made.

NB:- If loss or damage does occur and you're charged, we can and will provide documentation for your insurance company so you can claim any loss you should incur.